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FEDERAL BUREAU OF INVESTIGATION
FOI/PA
DELETED PAGE INFORMATION SHEET
Civil Action# 16-cv-00672
Total Deleted Page(s) = 246
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RMD) (FBI)	
From: (DO) (FBI) Sent: Tuesday, November 17, 2015 5:10 PM To: KC) (FBI) Subject: Info on CVE website	
Attachments: CVE Website Survey_Draft 2.docx; File Published!	
Hi Now that the Director's visit is behind you, I wanted to send some additional items related to the CVE website.	
by attached a couple things:	
I've attached a couple things: - Survey for soliciting feedback	
 Slide deck for brief overview of the site (link in the attached e-mail). You should copy this presentation because it's just on our temporary file sharing site and will disappear after a bit. If the link doesn't work, let me know. URL and login information (please do not share) URL: https://cve.fbi.gov Username: Password: 	
This is a press statement we are working on for when we launch the website. We have not provided to media at this point, pending any edits. Please coordinate with in the Press Office on any press inquiries. We're looking at requests on a case by case basis.	

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1.	Do you think the material in the website is at the appropriate level for high school students?
	Circle One: Yes or No
	If not, please explain
2.	Which section or topic did you find <i>most</i> and <i>least</i> effective and why? Most effective and why:
	Least effective and why:
3.	Did you find anything inaccurate or offensive in the website? If so, what?
4.	Do you think any information is lacking or requires additional clarification? If so, what?
5.	How would you rate the visual appeal and design of the website? (low) 1 2 3 4 5 6 7 8 9 10 (high) Do you have any suggestions for improvement?
6.	Would you recommend the CVE website to high schools as an awareness mechanism to help students and communities? Circle One: Yes or No If not, please explain.
7.	How would you market or socialize the website to high school students, parents, and/or faculty on a National Level?

Thank you for your input!

	(RMD) (FBI)					
From: Sent: To:	<u> </u>	(DO) (FBI) ovember 16, 2015 1 OPE) (FBI) PE) (FBI)	1:01 AM	O) (FBI);	(FC	O) (FBI)
Subject:	RE: Puppe	t timeline				
I think we might as we focus groups feedback		ilks a few more day	s to pull their c	omments togethe	r. We'll be wa	iting on the field
The field focus groups (depending on how me finalize their plans.						
Also, we should meet	with OCA to disc	uss plans for congre	essional briefin	gs and then plug ti	hat into our ti	meline.
From: Sent: Monday, Novem To: (CG)	(DO) (FBI)	52 AM DO) (FBI);		FD) (FBI);		OPE) (FBI);
Subject: Puppet time						
	_					
Per our discussion, her	re is a proposed					
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						ь6 ь7С

b6 b7C

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	J
Thoughts?	
moughts.	
This can be revised as necessary, but allows all reviews to be comple	eted by Mid December and final development can
be completed.	•
Supervisory Intelligence Analyst	
Countering Violent Extremism Office	
Federal Bureau of Investigation	•

b5 b6 b7C

(1	RMD) (FBI)		
From: Sent: To: Subject: Attachments:	(DO) (FBI Fridav. November 13, 2015 PG) (F Infor for website focus group CVE Website Survey_Draft	5:15 PM :BI) o	h.c.
nere are a few th	ings that might be helpful. I sent	the FAQs on the high side.	b6 b7С
it's just on our - URL and login i	orief overview of the site (link in the site of temporary file sharing site and with in the site of th	the attached e-mail). You should copy t vill disappear after a bit. If the link does)	•
	ent we are working on for wh gany edits. Please coordinate	en we launch the website. We have with n the Press Offi	

1.	Do you think the material in the website is at the appropriate level for high school students?
	Circle One: Yes or No
	If not, please explain
2.	Which section or topic did you find <i>most</i> and <i>least</i> effective and why? Most effective and why:
	Least effective and why:
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4.	Do you think any information is lacking or requires additional clarification? If so, what?
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6.	Would you recommend the CVE website to high schools as an awareness mechanism to help students and communities? Circle One: Yes or No If not, please explain.
7.	How would you market or socialize the website to high school students, parents, and/or faculty on a National Level?

(RM	MD) (FBI)	
From: Sent: To: Subject: Attachments:	(DO) (FBI) Tuesday November 10, 2015 4:54 PM (PX) (FBI) CVE Website CVE Website Survey_Draft 2.docx; File Published!	
Following up on our discu	ssion, here are a few things that might be helpful. We should have the PAG done shortly.	
it's just on our ter - URL and login info	of overview of the site (link in the attached e-mail). You should copy this presentation becan supprary file sharing site and will disappear after a bit. If the link doesn't work, let me know formation (please do <u>not</u> share)	
o URL: <u>http</u> o Username o Password	<u></u>	b6 b7С
Many thanks,		

ь6 ь7с

1.	Do you think the material in the website is at the appropriate level for high school students?
	Circle One: Yes or No
	If not, please explain.
2.	Which section or topic did you find <i>most</i> and <i>least</i> effective and why? Most effective and why:
	Least effective and why:
3.	Did you find anything inaccurate or offensive in the website? If so, what?
4.	Do you think any information is lacking or requires additional clarification? If so, what?
5.	How would you rate the visual appeal and design of the website? (low) 1 2 3 4 5 6 7 8 9 10 (high) Do you have any suggestions for improvement?
6.	Would you recommend the CVE website to high schools as an awareness mechanism to help students and communities? Circle One: Yes or No If not, please explain.
7.	How would you market or socialize the website to high school students, parents, and/or faculty on a National Level?

Thank you for your input!

	RMD) (FBI)	b6 b7С
From: Sent: To: Subject:	(DO) (FBI) Tuesday, November 10, 2015 11:34 AM (DE) (FBI) Login information for website	

Here is the login information. The full name of the website is "Don't be a Puppet: Pull Back the Curtain on Violent Extremism." Thanks for taking a look.

- URL and login information (please do \underline{not} share)
 - o URL: https://cve.fbi.gov
 - o Username

o Password

	(RMD) (FBI)	b6 b7
From: Sent: To: Subject: Attachments:	(DO) (FBI) Monday, November 09, 2015 5:07 PM [HO) (FBI) Items for focus group CVE Website Survey_Draft 2.docx; File Published!	

Following up on our discussion, here are a few things that might be helpful. We should have the PAG done shortly.

- Survey for soliciting feedback
- Slide deck for brief overview of the site (link in the attached e-mail)
- URL and login information (please do not share)
 - o URL: https://cve.fbi.gov
 - o Username
 - o Password:

1.	Do you think the material in the website is at the appropriate level for high school students?
	Circle One: Yes or No
	If not, please explain.
2.	Which section or topic did you find <i>most</i> and <i>least</i> effective and why? Most effective and why:
	Least effective and why:
3.	Did you find anything inaccurate or offensive in the website? If so, what?
4.	Do you think any information is lacking or requires additional clarification? If so, what?
5.	How would you rate the visual appeal and design of the website? (low) 1 2 3 4 5 6 7 8 9 10 (high) Do you have any suggestions for improvement?
6.	Would you recommend the CVE website to high schools as an awareness mechanism to help students and communities? Circle One: Yes or No If not, please explain.
7.	How would you market or socialize the website to high school students, parents, and/or faculty on a National Level?

	(RMD) (FBI)	
From: Sent: To: Subject: Attachments:	DO) (FBI) Monday, November 09, 2015 5:06 PM (SL) (FBI) Focus group survey CVE Website Survey Draft 2.docx; File Published!	b 6

Following up on our discussion, here are a few things that might be helpful. We should have the PAG done shortly.

- Survey for soliciting feedback
- Slide deck for brief overview of the site (link in the attached e-mail)
- URL and login information (please do not share)
 - o URL: https://cve.fbi.gov
 - o Username
 - o Password:

1.	Do you think the material in the website is at the appropriate level for high school students? Circle One: Yes or No If not, please explain.
2.	Which section or topic did you find <i>most</i> and <i>least</i> effective and why? Most effective and why:
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3.	Did you find anything inaccurate or offensive in the website? If so, what?
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7.	How would you market or socialize the website to high school students, parents, and/or faculty on a National Level?

RMD) (FBI)
From: Sent: DO) (FBI) Wednesday, November 04, 2015 4:08 PM To: DO) (FBI); Kortan, Michael P. (DO) (FBI) Fwd: "Don't Be A Puppet"
What is your position on field offices scheduling briefings with community contacts prior to our launch? b6 b7c
-
Original message
di
drafted the email below to introduce the "Don't Be a Puppet" website to the leaders in our Muslim community. Our office has a good working relationship with the local leaders. I've proactively reached out to them in the past on controversial issues involving the FBI and they have expressed their appreciation. Hence, I believe they will appreciate he advanced notice of the website. Will you please review my email below and let me know what you think? If you are ok with it, I plan to ask our SAC to send it to our contacts.
hanks,
Public Affairs Specialist b6 b70
Dear
want to let you know about a new website that the FBI has produced called, "Don't Be A Puppet." The purpose of this interactive website is to fill an educational void on the topic of violent extremism (sovereign citizen extremists, abortion extremists, animal rights and environmental extremists, militia extremists, white supremacy extremists and terrorists). The goal is help the public, especially teenagers, to learn to think critically so they don't become victims.
The FBI has spent the past year carefully developing the educational website in consultation with community leaders and partners, including a conflict resolution educator from St. Louis. In total, FBI HQ consulted with approximately 50 groups (200 individuals) including the which quickly criticized the website. This is why I am asking if you could please take a moment to review the website to form your own opinion. (The website is not yet ready to be launched so I attached screen shots of the website for you to review.)

1

Thank you for taking the time as we have the same common goal of protecting all our children. Please let me know if you have any questions. I am interested in your feedback and sharing it with our HQ.

(RMD) (FBI)		
From: Sent: Tuesday November 03, 2015 2:24 PM To: OPE (FD) (FBI); (OPE) (FBI);	FBI); b6 b7C	
AD Kortan asked us to draft our next statement to the press re the website. I took a stab at a first draft, stealing I from the great work you've all done. It's a bit longer than he wants, so let me know what you think we should tall (or add) to best respond to the questions that are being raised. graciously agreed to consolidated everyonedits.	ke out	
Draft:		
	b	

(RMD) (FBI)
From: Sent: To: (DO) (FBI) (DO) (FBI) Cc: (DO) (FBI) RE: From RE:
or are the SMEs. NYT should certainly be discouraged from writing a story as they have little to nothing to go on. The groups raising issues saw a few slides only and didn't want to bother looking at enough of the program to truly understand what's in it. We were scheduled to meet with them yesterday and I suspect the sudden cancellation of that meeting didn't go over well.
Why would the NYT want to write a story before actually seeing the program?
From: DO) (FBI) Sent: Friday, October 30, 2015 5:19 PM To: (DO) (FBI) (DO) (FBI); (DO) (FBI); (DO) (FBI); (DO) (FBI); (DO) (FBI); Kortan, Michael P. (DO) (FBI) Subject: FW: From at New York Times
Fyi, NY Times requesting info for a story today.
More direct reporter questions/thoughts from the conversation: - Did educators develop this curriculum? Did they have input? - Curriculum targets Muslim community solely and could lead to singling out (kids)? - Could link Islam to terrorism in schools? - Is FBI taking these (criticisms) under consideration? - What is the FBI doing with the feedback?
From Sent: Friday, October 30, 2015 4:31 PM To: (DO) (FBI) Subject: From at New York Times Hi
Thank you for speaking with me. As we discussed, I have questions about what has been described to me as an online program by the FBI to help young people resist radicalization that could lead to violence. Here are a series of questions:
Can you describe what the program is? I'm told very generally that it's online, interactive, and the theme is "Don't be a Puppet." What ages is it geared toward? Is it to be used in schools? How would it be distributed?
Several religious and ethnic groups invited to preview by the FBI it said they raised objections. They said

when will the program be launched?	
I was expecting to write this story today, and know it's now late. I appreciate an me as you have answers, as soon as possible. Even if the information comes in you for your help.	
Sincerely,	
Email is best, but in addition after hours, here is my cell:	
	ъ6
	ъ7с
office:	

Can you or someone with the FBI respond to these concerns?

Follow me on twitter

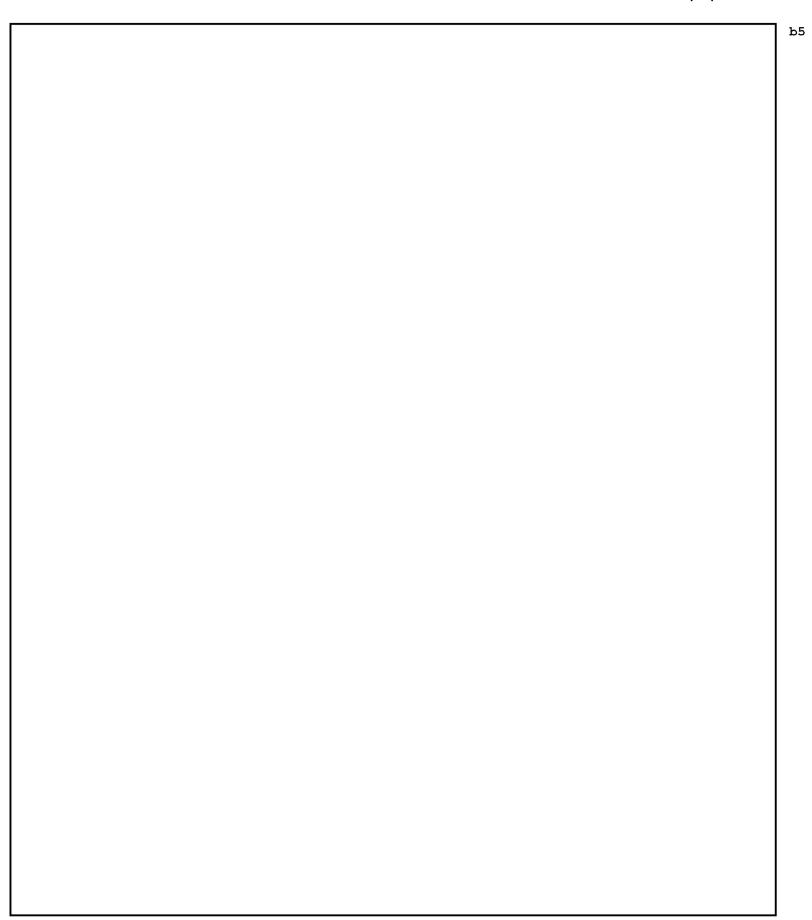
(F	RMD) (FBI)	_
From: Sent: To: Subject:	(DO) (FBI) Thursday, October 22, 2015 12:10 PM (DO) (FBI) (DO) (FBI); (FD) (FBI) (DO) (FBI) (DO) (FBI) Meeting re post-launch customer support	
	out this yesterday and think it will be beneficial to have a meeting to discuss how customer portal will be handled after Nov. 2. We can also talk about the feedback from Richmond and firr print run of brochures.	b6 b7C n
What's everyone's avail	ability tomorrow (Friday) or Monday?	

(RMD) (FBI)	
From: Sent: To: OPE) (FBI) RE: IACP (DO) (FBI) FD) (FBI)	
hope things are going well in Richmond. I saw that the box of brochures isn't on wanted to confirm that someone got them to the folks shipping to IACP.	so l b6 b70
From: (OPE) (FBI) Sent: Sunday, October 18, 2015 12:19 PM To (DO) (FBI); (FD) (FBI) Subject: Fwd: IACP	
Do we have any brochures that could be sent to the IACP conference on the Puppet portal?	
I believe all materials are being shipped Monday	
	
Original message From: CG) (FBI)" Date: 10/17/2015 9:03 AM (GMT-05:00) To: (OPE) (FBI)" Subject: Fwd: IACP	
Please coordinate with OPA Thanks	6 7C
 ·	
Original message From: OPE) (FBI)" Date: 10/17/2015 7:59 AM (GMT-05:00) To: (CG) (FBI)" Subject: RE: IACP	

Please bring the brochures to me in I'm shipping things to the Chicago FO. Unfortunately, there are no spaces available for additional FBI personnel to attend IACP, but I will do my best to get up to speed on the portal in case there are questions.	
	b6 b7C
How or can we get these pamphlets for our Web portal included for next week? Also OPA is willing to go and man the booth if needed	
Original message	
Hi	b6 b70
I'm just sending this quick note to see how we should get our "Don't be a Puppet" brochures and flyers to the folks who will be manning the FBI table at IACP. Also, should we plan to send someone to answer questions, or at least provide a short briefing on the program to anyone who might be asked about it?	
will be in Richmond most of next week, bu and will be around and can handle any necessary coordination.	
Great job today.	

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RN	(ID) (FBI)	
From: Sent: To: Cc: Subject:	(DO) (FBI) Friday, October 16, 2015 5:12 PM [OPE) (FBI) [(DO) (FBI)] TACP	
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ні	ь7	'C
will be manning the FBI ta	note to see how we should get our "Don't be a Puppet" brochures and flyers to the folks will ble at IACP. Also, should we plan to send someone to answer questions, or at least provide ram to anyone who might be asked about it?	
will be in Richmond	most of next week, but and will be around and can handle any necessary coordination	۱.
Great job today.		

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	Circle One: Yes or No
	If not, please explain.
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	Least effective and why:
3.	Did you find anything inaccurate or offensive in the website? If so, what?
4.	Do you think any information is lacking or requires additional clarification? If so, what?
5.	How would you rate the visual appeal and design of the website? (low) 1 2 3 4 5 6 7 8 9 10 (high) Do you have any suggestions for improvement?
6.	Would you recommend the CVE website to high schools as an awareness mechanism to help students and communities? Circle One: Yes or No If not, please explain.
7.	How would you market or socialize the website to high school students, parents, and/or faculty on a National Level?





Federal Bureau of Investigation Office of Public Affairs National Press Office

b6 b7C

b6 b7C

AD Michael P. Kortar SC Richard Ouinn.	
A/UC UC	
October xx, 2015	
<u>Topic:</u> Countering Violent Extremism FBI.gov Web Portal	
Press Guidance:	
Talking points and Q & A's below are for internal use only . Field Offices media reps should handle all local media queries and SACs may respond to questions related to local matters only. This document should not be disseminated in this particular format and should be considered a guide for preparing SACs or others for media inquiries or interviews. As a reminder, comments should not be made regarding ongoing investigations or on cases outside of your respective field office.	
Points of Contact: - For technical questions: xx - For Community Outreach: xx - For Media:	
Issue/Background:	
Talking Points:	b5

b5

Terminology of 'Violent Extremism'	
Q&As:	<i>;</i> ,
Why was this curriculum developed? What this?	at has the FBI been seeing to prompt
What's the objective of this curriculum?	``````````````````````````````````````
Where does behavior information contain does the FBI target certain behaviors?	ed in the curriculum come from? Why
	<i>'</i>
Who is the intended audience for the curr	riculum?
Why select high school-aged students as	a primary audience?
<u> </u>	<u>, </u>

Who designed the portal?	_
The FBI designed the portal.	
Did anyone from schools provide input to this curriculum and if so, what was the general response?	b5
What is the advantage of using a web portal for this information?	b 5

Will any of my personal identifying information be captured and stored by the FBI while using the portal?

Wh	en will the portal be launched?	=
] _{b5}
Ho	w do I access and use the portal?	_
Wh	at is the best way to view the portal?	
		1
		J
Wh	at technology will I need to access the portal?	
Wh	at other resources are connected to the new website portal?	b

Is the curriculum available in other languages than English?

		? What are plans for the	
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CVE Website Feedback Discussion with Special Interest Group	
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Technical Support

Below are answers to frequently asked technical questions on the website. If you do not see the answer to your question here, please contact the <u>community outreach specialist in your local field office</u>.

Why is the website not loading on our school computers?

The most likely reasons are:

- 1) Your school's web browser (Internet Explorer, Chrome, Firefox, Safari, etc.) is out of date. The Don't Be a Puppet website works best in the more current versions of web browsers. Contact your school's IT administrator and ask that the browser be updated in your classroom or school.
- 2) Your school computers' firewall or security features may be blocking access to the site. You can check this by going to the settings page or tab in your web browser and clicking the "security" link. Find the section where your browser blocks websites and click "Let the FBI see my computer."

Why won't the YouTube videos play on our school computers?

Many schools block the YouTube website on their computers. Contact your school's IT administrator and request that the FBI's YouTube channel be unblocked.

Why is the site stalled or stuck?

You may need to refresh the web browser's cache. To do this, go to the URL in your web browser (Internet Explorer, Chrome, Firefox, Safari, etc.) and type in any characters or symbols at the end of the web address—for example, https://cve.fbi.gov?888. Then, hit enter on your keyboard. This will refresh the cache.

Why isn't the site displaying correctly on my mobile device?

The site was built for a desktop computer experience. Some devices may not display certain sections of the site properly.

Documentation and other Resources

- Brochure & flyers design FIOU complete
- CVE briefing materials OPE complete
- Portal briefing materials FIOU pending
- PAG CRU and NPO pending
- Print Shop Order 1 (October events) CRU order in, pending delivery
- Print Shop Order 2 (Field) CRU pending
- FBI.gov Top Story for 11/2 FIOU pending
- Press Release in November NPO? pending

COMMUNITY FOCUS GROUP WASHINGTON, DC

July 31, 2015

8:00 AM Check-in at FBI Headquarters Visitor's Center

8:30 AM – 8:45 AM Introduction by FBI, Office of Partner Engagement

8:45 AM – 11:30 AM

Review Memorandum of Understanding between Members of Shared Responsibility Committees and the FBI:

Community members will review and comment on content and language of the Memorandum of Understanding which seeks to work collaboratively to disengage individuals from using violence as a means to express their grievance.

A break-out session will follow where groups of community members will discuss a CVE issue and problem solve it among their peers

11:30 AM - 12:30 PM Lunch

12:30 PM – 1:00 PM Re-enter and check-in at FBI Headquarters Visitor's Center

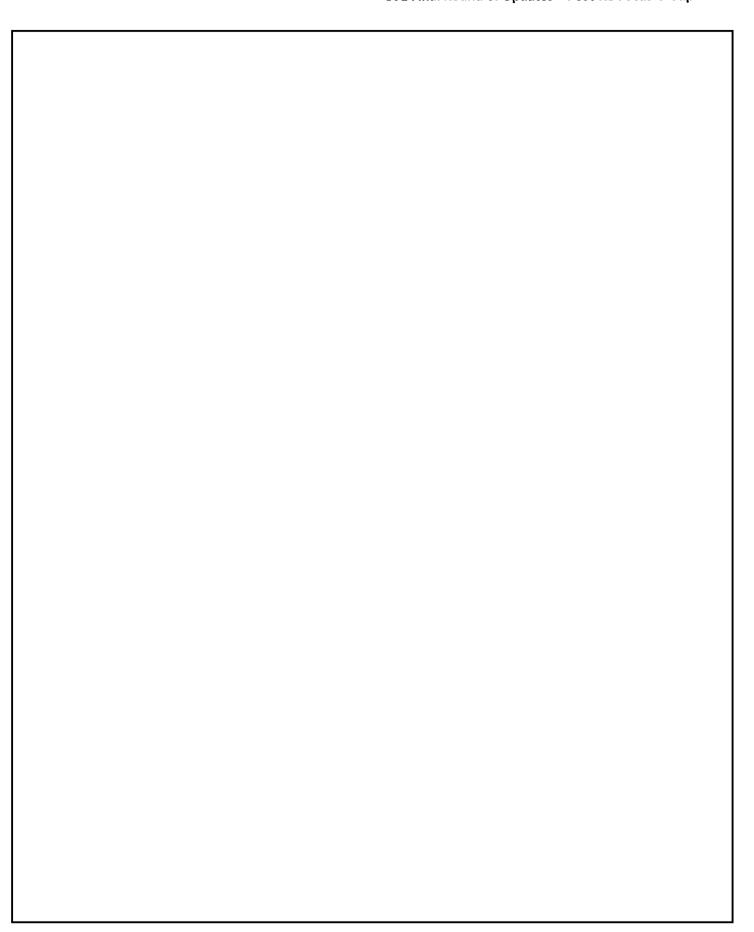
1:00 PM – 1:15 PM Introduction by FBI, Office of Public Affairs

1:15 PM – 3:15 PM Review FBI interactive web-based program

Community members will review and comment on content and language of the FBI's interactive web-based program for teens that promotes understanding of and critical thinking about violent extremism in all its forms.

3:15 PM – 3:30 PM Conclusion and Next Steps

CVE Final Round of Updates – Post-HS Focus Group



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 General Changes to the Overall CVE Site

b5

CVE Website Feedback
1 b5 b6
b70 I

Interagency Meeting Community Groups

b6 b7C

b6 b7C

Summary of Changes based on 7/31/15 Conference Feedback

b5

	General Changes to the Overall Site
,	Section 1 Changes What is Violent Extremism?
	Section 1 Changes What is Violent Extremism:

<u>M</u> I	Exposing Violent Extremism: The FBI's "Don't Be a Puppet" Program
Ш	Don't Be a Puppet for Violent Extremism: A Critical Thinking Challenge for Teens
III	Refuse to Be Recruited: The FBI's "Don't Be a Puppet" Program Targeting Violent
	Extremism
Ш	Don't Be a Puppet: A Critical Thinking Program to Prevent Violent Extremism
	The FBI's "Don't Be a Puppet" Campaign: Preventing Violent Extremism within
	our schools
H	Don't Be A Puppet: The FBI's Violent Extremism Awareness Program
1	Don't Be a Puppet: A Violent Extremism Prevention Program
III	The FBI's "Don't Be a Puppet" Campaign: Preventing Violent Extremism
MM	Don't Be a Puppet: Stand Up Against Violent Extremism
IIII	Don't Be a Puppet: Pull Back the Curtain on Violent Extremism
II	Don't Be a Puppet: Prevent Violent Extremism
11	Understanding Violent Extremism: An Awareness Program

Summary of Changes based on 7/31/15 Conference Feedback

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